



ADVANCED WARRANTY WITH OPTIONAL CHARGEBACK CLAIMS MODULE

# WARRANTIES MADE EASY WITH INSTANT TRACKING & MANAGEMENT

ALSO RESOLVE CHARGEBACK CLAIMS EFFORTLESSLY WITH OUR ADD-ON MODULE CHARGEBACK CLAIMS



## SAVE TIME BY STREAMLINING WIELDY WARRANTIES, AUTOMATING AMORTIZATIONS AND CREATING CONTRACTS

Advanced Warranty simplifies one of the most complicated functions of your business. It automatically tracks and manages your product warranties during every stage of the sale - from manufacturing to distribution to check out - so you can generate revenue. Red Maple's Advanced Warranty offers fast, accurate and efficient management from start to finish.

This Microsoft Dynamics™ addition includes add-backs, royalties, product placement, price matches and other transactions.

When you also buy our optional module Chargeback Claims, you can resolve chargeback claims effortlessly from accounts receivable or a centralized interface.

**SIMPLIFY WARRANTIES, AUTOMATE AMORTIZATIONS, GENERATE REVENUE.  
GET A FREE QUOTE AND SCHEDULE A DEMO.**



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# HOW IT WORKS

Advanced Warranty simplifies the complex warranty-creation process and provides visibility in the production, distribution and support of products from start to finish.



## INSIGHTS AND PROJECTIONS

Tracks product history so that companies can see current and future costs and implement changes to keep costs and quality in line. Also create extended warranties and automatically track warranty obligation and revenue/expense recognition for customers, manufacturers and suppliers during the lifetime of the relationship.

## ITEM TRACKING AND CLAIMS

Tracks items on demand with serial numbers, lots and batches. Quickly and easily handle and track return merchandise orders.

## ACCRUALS AND REVENUE RECOGNITION

Recognize revenue at different times automatically through accrual journals and assign them to warranties using different methodologies. This feature creates a flexible financial schedule for individual customers and specific products.

# ADVANTAGES



## CREATE CONTRACTS

Companies can create warranty contracts in four ways:

- Assign warranties automatically to inventory items at time of sale and shipment from inventory.
- Create warranties on sale orders to be sold separately for additional revenue.
- Manually create warranties with our intuitive wizard and create easy-to-track obligations.
- Create extended warranties based on the price of the item or sell third-party warranties and track them to the associated vendor.



## AUTOMATIC AMORTIZATION

When companies need to amortize the revenue and expense associated with a warranty or maintenance, our solution provides powerful features to automate the process. You can create accrual schedules and assign them to warranties through accrual journals or with different methodologies to recognize delivered revenue. With every entry attached to a trade agreement, financial and sales teams can track the results.



## CHARGEBACK CLAIMS

This optional, add-on module resolves chargeback claims effortlessly from accounts receivable or a centralized interface even when there are warranties, lots and other serialized information attached to the products.

Easily create claims when customers request chargeback claims on an invoice because of damaged products, faulty parts or delayed deliveries. Chargeback Claims lets you investigate the claim, either deny or accept it, then offer credits to accounts and invoices when warranted. You can also generate accruals for chargebacks, assign thresholds, automatically process add-backs, and claim chargebacks before or at the time of payment.

## REQUIRED MODULES

Microsoft Dynamics 365 F&O | Dynamics AX2012 Trade Series

## OPTIONAL MODULES

Chargeback Claims | Clever Division™ | Advanced Credit Cards | Advanced Trade and Pricing

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